

**Report of the Director of Adults and Health**

**Report to Scrutiny Board (Adults and Health)**

**Date: 5 September 2017**

**Subject: Care Quality Commission (CQC) – Adult Social Care Providers Inspection Outcomes**

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

**1 Purpose of this report**

1.1 The purpose of this report is to provide members of the Scrutiny Board with details of recently reported Care Quality Commission inspection outcomes for social care providers across Leeds.

**2 Background**

2.1 Established in 2009, the Care Quality Commission (CQC) regulates all health and social care services in England and ensures the quality and safety of care in hospitals, dentists, ambulances, and care homes, and the care given in people's own homes. The CQC routinely inspects health and social care service providers: publishing its inspection reports, findings and judgments.

2.2 To help ensure the Scrutiny Board maintains a focus on the quality of social care services across the City, the purpose of this report is provide an overview of recently reported CQC inspection outcomes for social care providers across Leeds.

2.3 During the previous municipal year (2015/16), a system of routinely presenting and reporting CQC inspection outcomes to the Scrutiny Board was established. The processes involved continue to be developed and refined in order to help the Scrutiny Board maintain an overview of quality across local health and social care service providers.

2.4 This report covers Adult Social Care providers, with a separate report being produced for regulated health care services. The report now outlines further detail on the CQC reports to include the outcome across all the five CQC domains of:

- Are they safe?
- Are they effective?
- Are they caring?
- Are they responsive to people's needs?
- Are they well-led?

### **3 Summary of main issues**

#### CQC Inspection reports

- 3.1 Appendix 1 provides a summary of the inspection outcomes across Leeds published since between April and August 2017.
- 3.2 It should be noted that the purpose of this report is only to provide a summary of inspection outcomes across health and social care providers in Leeds. As such, full inspection reports are not routinely provided as part of this report: However, these are available from the CQC website. Links to individual inspection reports are highlighted in Appendix 1.
- 3.3 Representatives from CQC have been invited to Scrutiny Board to help respond to any questions Scrutiny Board members may have.
- 3.4 During the period covered by this report CQC published 52 inspections. Of these services 29 are rated good, 21 as requires improvement, and 2 were inadequate. Of these, since the last inspection, 13 have improved their rating, 23 have stayed the same and 6 have declined. 10 have been rated for the first time under this methodology.
- 3.5 The Adults and Health Commissioning and Contracts Team continue to work with providers it contracts with to improve quality, including those who 'require improvement' and detailed improvement plans are in place for any providers who are deemed inadequate. Adults and Health routinely suspends new placements with these providers, and others that we have serious concerns with, until improvements are in place.

### **4. Recommendations**

- 4.1 That the Scrutiny Board considers the details presented in this report and determines any further scrutiny activity and/or actions as appropriate.

### **5. Background papers<sup>1</sup>**

None used.

---

<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.